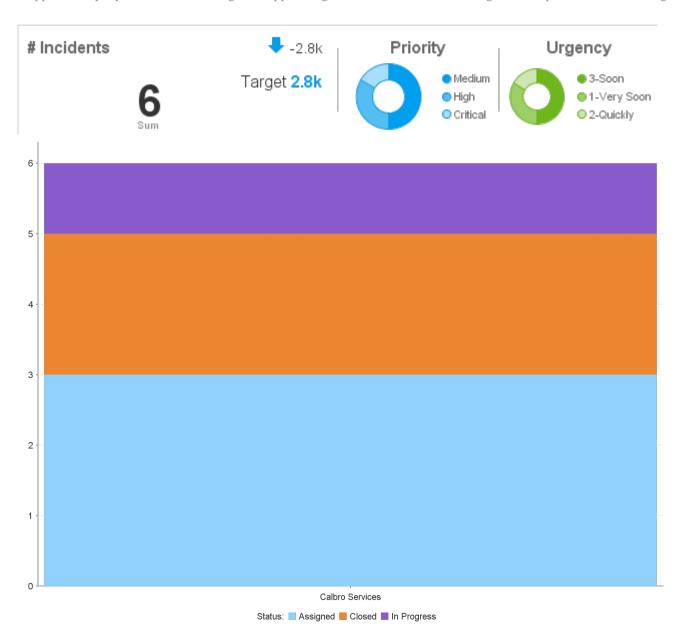


Incident Analysis by Support Hierarchy (Copy)

Bar chart with pre-configured drill down showing current status of incidents (Open/Closed). Top Level - Assigned Support Company, Next Level - Assigned Support Organization, Next Level - Assigned Group, Final Level - Assignee.





Number of Incidents	Assigned			Closed	In Progress
	Critical	High	Medium	Medium	High
Assignee Support Company	1-Very Soon	2-Quickly	3-Soon	3-Soon	1-Very Soon
Calbro Services	1	1	1	2	1