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| Report 1 |
| Incident Management, 16/3/2021 4:34 PM |



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KG | | | | | | | | | | | Incident ID | Priority | Submitter | Assigned Group | Customer Name | Summary | Service Type | Submit Date | Closed Date | Impact | | INC000000006538 | Medium | bah-tdshrmgrd | Fujitsu Service Desk | Itmgr Deutsch TDS | wefwe | User Service Restoration | 25/09/2017 7:46 AM |  | 3-Component Failure | | INC000000006666 | High | bah-tdshrmgrd | Fujitsu Service Desk | Itmgr Deutsch TDS | asfdasf | User Service Restoration | 25/09/2017 9:34 AM |  | 2-Partial System Failure | | INC000000007125 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 12:43 PM |  | 4-Performance Issue | | INC000000007126 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 12:43 PM |  | 4-Performance Issue | | INC000000007131 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 12:46 PM |  | 4-Performance Issue | | INC000000007132 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 12:46 PM |  | 4-Performance Issue | | INC000000007157 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 1:14 PM |  | 4-Performance Issue | | INC000000007158 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 1:18 PM |  | 4-Performance Issue | | INC000000007432 | Low | bah-tdshrmgrd | RAP Management Team | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 3:54 PM |  | 4-Performance Issue | | INC000000007433 | Low | bah-tdshrmgrd | RAP Management Team | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 3:54 PM |  | 4-Performance Issue | | INC000000007434 | Low | bah-tdshrmgrd | RAP Management Team | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 3:54 PM |  | 4-Performance Issue | | INC000000007435 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 29/09/2017 3:55 PM |  | 4-Performance Issue | | INC000000007436 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 01/10/2017 1:46 PM |  | 4-Performance Issue | | INC000000007516 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Desktop AutoCAD' for Hrmgr Deutsch TDS | User Service Request | 04/10/2017 8:56 AM |  | 4-Performance Issue | | INC000000008101 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | BAH\_AOT\_Template | User Service Request | 20/11/2017 10:52 AM |  | 4-Performance Issue | | INC000000008105 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Citrix ShareFile User for TDS, Hrmgr Deutsch | User Service Request | 20/11/2017 3:28 PM |  | 4-Performance Issue | | INC000000008106 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Citrix ShareFile User Cancel for TDS, Hrmgr Deutsch | User Service Request | 20/11/2017 4:09 PM |  | 4-Performance Issue | | INC000000008107 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Englisch TDS | Request: Citrix ShareFile User for TDS, Hrmgr Englisch | User Service Request | 20/11/2017 4:10 PM |  | 4-Performance Issue | | INC000000008108 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Englisch TDS | Request DMZ Account for TDS, Hrmgr Englisch | User Service Request | 20/11/2017 5:00 PM |  | 4-Performance Issue | | INC000000008109 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Englisch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Englisch | User Service Request | 20/11/2017 8:07 PM |  | 4-Performance Issue | | INC000000008110 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 11:22 AM |  | 4-Performance Issue | | INC000000008111 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | AAAAAAAAAAAAAAAAAAAAABBBB | User Service Request | 21/11/2017 11:55 AM |  | 4-Performance Issue | | INC000000008112 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | AAAAAAAAAAAAAAAAAAAAABBBB | User Service Request | 21/11/2017 12:09 PM |  | 4-Performance Issue | | INC000000008113 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 12:11 PM |  | 4-Performance Issue | | INC000000008114 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 12:46 PM |  | 4-Performance Issue | | INC000000008115 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 12:46 PM |  | 4-Performance Issue | | INC000000008116 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 12:53 PM |  | 4-Performance Issue | | INC000000008117 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:06 PM |  | 4-Performance Issue | | INC000000008118 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:10 PM |  | 4-Performance Issue | | INC000000008123 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:12 PM |  | 4-Performance Issue | | INC000000008136 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:28 PM |  | 4-Performance Issue | | INC000000008137 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:31 PM |  | 4-Performance Issue | | INC000000008138 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:32 PM |  | 4-Performance Issue | | INC000000008139 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:32 PM |  | 4-Performance Issue | | INC000000008156 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:35 PM |  | 4-Performance Issue | | INC000000008157 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:37 PM |  | 4-Performance Issue | | INC000000008158 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:40 PM |  | 4-Performance Issue | | INC000000008159 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:44 PM |  | 4-Performance Issue | | INC000000008160 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 1:47 PM |  | 4-Performance Issue | | INC000000008163 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 21/11/2017 2:01 PM |  | 4-Performance Issue | | INC000000008222 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:20 PM |  | 4-Performance Issue | | INC000000008223 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:25 PM |  | 4-Performance Issue | | INC000000008224 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:29 PM |  | 4-Performance Issue | | INC000000008225 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:30 PM |  | 4-Performance Issue | | INC000000008226 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:34 PM |  | 4-Performance Issue | | INC000000008227 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:35 PM |  | 4-Performance Issue | | INC000000008228 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Reallocate Computer' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 1:38 PM |  | 4-Performance Issue | | INC000000008230 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Change notes owner' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 3:07 PM |  | 4-Performance Issue | | INC000000008231 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Change directory owner' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 4:33 PM |  | 4-Performance Issue | | INC000000008232 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Change name for employee' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 4:51 PM |  | 4-Performance Issue | | INC000000008233 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Change name for employee' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 4:52 PM |  | 4-Performance Issue | | INC000000008234 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'MDM-Account iOS cancel' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 4:59 PM |  | 4-Performance Issue | | INC000000008235 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'MDM-Account iOS cancel' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 5:52 PM |  | 4-Performance Issue | | INC000000008236 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'MDM-Account iOS cancel' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 5:53 PM |  | 4-Performance Issue | | INC000000008237 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Employee Discharge' for Hrmgr Deutsch TDS | User Service Request | 27/11/2017 5:58 PM |  | 4-Performance Issue | | INC000000008239 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Directory Permission for TDS, Hrmgr Deutsch / Service Def. ID: 000000000020316 | User Service Request | 29/11/2017 2:47 PM |  | 4-Performance Issue | | INC000000008240 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Englisch TDS | Request: Internet Access for TDS, Hrmgr Englisch / Service Def. ID: 000000000022029 | User Service Request | 29/11/2017 3:15 PM |  | 4-Performance Issue | | INC000000008245 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Internet Access for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022029 | User Service Request | 01/12/2017 2:30 PM |  | 4-Performance Issue | | INC000000008246 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | BAH\_AOT\_Template\_BAO | User Service Request | 01/12/2017 4:50 PM |  | 4-Performance Issue | | INC000000008247 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | BAH\_AOT\_Template\_BAO | User Service Request | 04/12/2017 12:34 PM |  | 4-Performance Issue | | INC000000008248 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | BAH\_AOT\_Template\_BAO | User Service Request | 04/12/2017 12:46 PM |  | 4-Performance Issue | | INC000000008303 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | BAH\_AOT\_Template\_BAO | User Service Request | 06/12/2017 11:14 PM |  | 4-Performance Issue | | INC000000008304 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: New directory for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022049 | User Service Request | 06/12/2017 11:34 PM |  | 4-Performance Issue | | INC000000008305 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: New directory for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022049 | User Service Request | 06/12/2017 11:44 PM |  | 4-Performance Issue | | INC000000008309 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: New directory for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022049 | User Service Request | 07/12/2017 10:05 AM |  | 4-Performance Issue | | INC000000008312 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Englisch TDS | Request: MDM-Account iOS order for: TDS, Hrmgr Englisch / Service Def.-ID: 000000000024619 | User Service Request | 07/12/2017 10:53 AM |  | 4-Performance Issue | | INC000000008313 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: VPN Access for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022029 | User Service Request | 08/12/2017 12:21 PM |  | 4-Performance Issue | | INC000000008316 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Software Provisioning for TDS, Hrmgr Deutsch/ Service Def. ID: 000000000020317 | User Service Request | 08/12/2017 7:03 PM |  | 4-Performance Issue | | INC000000008317 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Software Provisioning for TDS, Hrmgr Deutsch000000000020317 / Service Def. ID: | User Service Request | 08/12/2017 7:06 PM |  | 4-Performance Issue | | INC000000008519 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Neuer Notes Account' for Hrmgr Deutsch TDS | User Service Request | 21/12/2017 1:40 PM |  | 4-Performance Issue | | INC000000009004 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: AD-Synchronisation bestellen for Hrmgr Deutsch TDS | User Service Request | 09/01/2018 3:35 PM |  | 4-Performance Issue | | INC000000009005 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: AD-Synchronisation bestellen for Hrmgr Deutsch TDS | User Service Request | 09/01/2018 3:37 PM |  | 4-Performance Issue | | INC000000009006 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: AD-Synchronisation bestellen for Hrmgr Deutsch TDS | User Service Request | 09/01/2018 3:38 PM |  | 4-Performance Issue | | INC000000009117 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Directory Permission for TDS, Hrmgr Deutsch / Service Def. ID: 000000000020316 | User Service Request | 10/01/2018 12:43 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009118 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Drucker HP LaserjetM506DN mit carepack 3Y NBD' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:43 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009119 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Drucker HP OfficeJet Pro 8210 ohne Garantie' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:44 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009120 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Mitarbeiteraustritt' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:44 PM | 12/05/2018 12:00 AM | 4-Performance Issue | | INC000000009121 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Erste Batterie E736 / E734' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:45 PM |  | 4-Performance Issue | | INC000000009122 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Erste Batterie U727' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:45 PM |  | 4-Performance Issue | | INC000000009123 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Externe Tastatur' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:48 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009124 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Externe Festplatte USB' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:49 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009125 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Allgemeiner Service Request | User Service Request | 10/01/2018 12:50 PM |  | 4-Performance Issue | | INC000000009126 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request Implementation of Fax solution for e-mail (Retarus Fax) for TDS, Hrmgr Deutsch | User Service Request | 10/01/2018 12:51 PM |  | 4-Performance Issue | | INC000000009127 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: Internet Access for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022029 | User Service Request | 10/01/2018 12:51 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009128 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Notebookschloss Kensington' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:51 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009129 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'MDM-Account iOS abbestellen' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:52 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009130 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: MDM-Account iOS order for: TDS, Hrmgr Deutsch / Service Def.-ID: 000000000024619 | User Service Request | 10/01/2018 12:52 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009131 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Maus' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:52 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009132 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Monitor 22 zoll' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:53 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009133 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Monitor 27 Zoll' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:54 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009134 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Netzteil für E736 + U727 + Netzkabel 3adrig' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 12:55 PM |  | 4-Performance Issue | | INC000000009135 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Request: New Directory for TDS, Hrmgr Deutsch / Service Def. ID: 000000000022049 | User Service Request | 10/01/2018 1:09 PM |  | 4-Performance Issue | | INC000000009136 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Neuer Notes Account' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 1:09 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009137 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request: New personal LAN-Account (ADS) for TDS, Hrmgr Deutsch / Service Def. ID: 000000000020315 | User Service Request | 10/01/2018 1:11 PM |  | 4-Performance Issue | | INC000000009138 | Low | bah-tdshrmgrd | Fujitsu Automation | Hrmgr Deutsch TDS | Request: New technical LAN-Account (ADS) for TDS, Hrmgr Deutsch / Service Def. ID: 000000000020315 | User Service Request | 10/01/2018 1:13 PM |  | 4-Performance Issue | | INC000000009139 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Notebook CAD' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 1:13 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009140 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Notebook E736' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 1:14 PM | 31/08/2018 12:00 AM | 4-Performance Issue | | INC000000009141 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Notebook U727' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 1:14 PM |  | 4-Performance Issue | | INC000000009142 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Service Notes Database Permission for TDS, Hrmgr Deutsch | User Service Request | 10/01/2018 1:14 PM | 12/05/2018 12:00 AM | 4-Performance Issue | | INC000000009143 | Low | bah-tdshrmgrd | Fujitsu Service Desk | Hrmgr Deutsch TDS | Item 'Portreplikator-Kit für U727 ' for Hrmgr Deutsch TDS | User Service Request | 10/01/2018 1:14 PM |  | 4-Performance Issue | |